



O1 Fourth Shift End of Life?

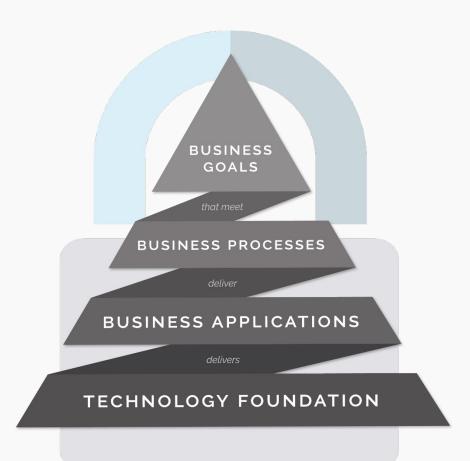
O2 Current Release & Product Roadmap

O3 Product Specifics – 8.00 thru 8.00C

O4 Release 8.00D Status Update

O5 Roadmap Beyond





The ICG Approach

To compete, technology must be core to the foundation of your business. Without a solid & flexible technology foundation, your business—no matter what you do—will struggle to deliver business applications & processes. ICG's approach is to architect a secure technology foundation that delivers all business applications & processes. This is referred to as perpetual evolution and allows businesses to continually upgrade their digital capabilities and the foundation underneath them.



Fourth Shift End of Life?

Here we go again...

This is a topic ICG addresses with customers on a regular and recurring basis. Contrary to what you may have heard from others, including several Infor inside sales reps, there has been no end-of-life announcement for the Fourth Shift product from Infor.

The current roadmap, just released from the Fourth Shift product manager this September, shows continued development with 8.00D looming on the horizon – more about this later.

Warning however – there are issues to be concerned with regarding the pace and content of upgrades and the overall degraded level of support customers seem to be receiving from Infor.





Current Release and Product Roadmap

RELEASE 8.00 GA'd several years ago

RELEASE 8.00A GA'd in 2018 RELEASE 8.00B GA'd in 2020

> ROADMAP 8.00D Tentative: late-2022

RELEASE 8.00C GA'd in 2021



Infor KB 2197265

Fourth Shift: Support for Microsoft unsupported versions

Customers running Fourth Shift 7.5D and earlier, without a Microsoft (ESU) program are running a Microsoft unsupported platform.

Infor Support is unable to troubleshoot customer reported issues operating with Microsoft unsupported versions.

If you register a support ticket and your Fourth Shift application is running on a Microsoft platform that is no longer supported, Infor Support will troubleshoot the issue using the closest Microsoft supported platform to your release.

As we deliver Interim Service Releases (minor releases), we expect to continue to support (from a development hot-fix standpoint) the current and immediately previous major Fourth Shift versions, which are currently 7.50F and 8.00C.

Product	Mainstream	*Extended	**Extended Security Update (ESU) Year 3
Windows Server 2016	Jan 11, 2022	Jan 12, 2027	tba
Microsoft SQL Server 2016	Jul 13, 2021	Jul 14, 2026	tba
Windows Server 2012 R2	Oct 9, 2018	Oct 10, 2023	Oct 13, 2026
Microsoft SQL Server 2012	Jul 11, 2017	Jul 12, 2022	Jul 8, 2025
Windows Server 2008 R2	Jan 13 2015	Jan 14 2020	Jan 10, 2023
Microsoft SQL Server 2008	Jul 11, 2014	Jul 9, 2019	Jul 12, 2022



Fourth Shift 8.00 – 8.00B Technology Synopsis

- **SQL** Server 2016, 2017, 2019
- Win Server 2012, 2016, 2019
- Windows 10 Client
- Office 2016 and Office 365
- ★ VisiBar Android Client

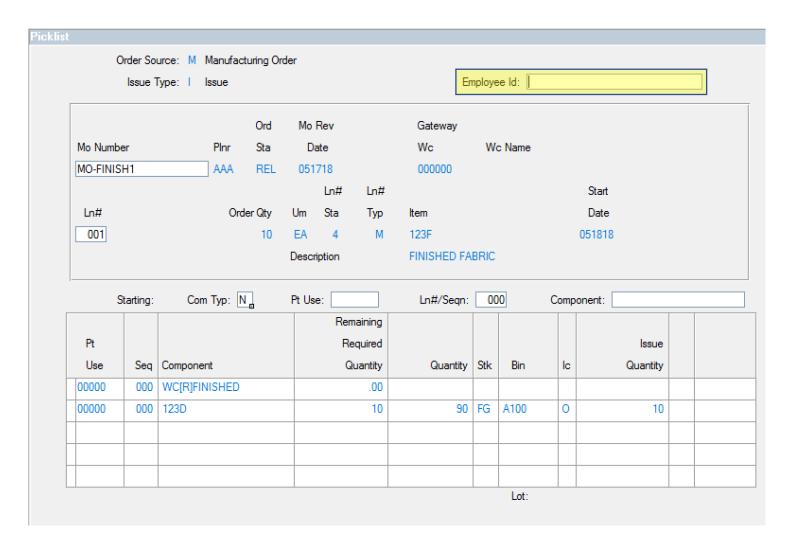
Fourth Shift 8.00 – 8.00B Functionality Synopsis

- Additional Filters on many screens
- Employee ID added to PICK
- Account Validation INVA, G PO's
- ◆ COMT Line Reference Fields
- → IMTR of Shipping Inventory

Fourth Shift 8.00 – 8.00B Technical Functionality Synopsis

- Locking Improvements
- Additional Filters on many screens
- ◆ OVAR Order Retention
- → Browser Support Chrome, Edge
- Additional Alt-F4 Browsers
- → 3rd Party Product CAD Link

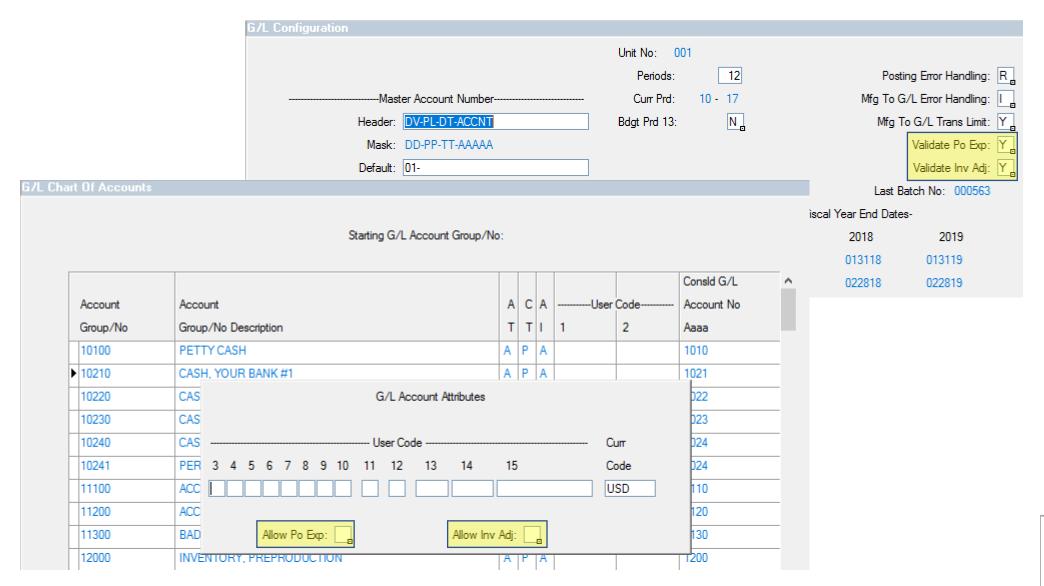
Fourth Shift 8.00B - MO Pick with Employee ID





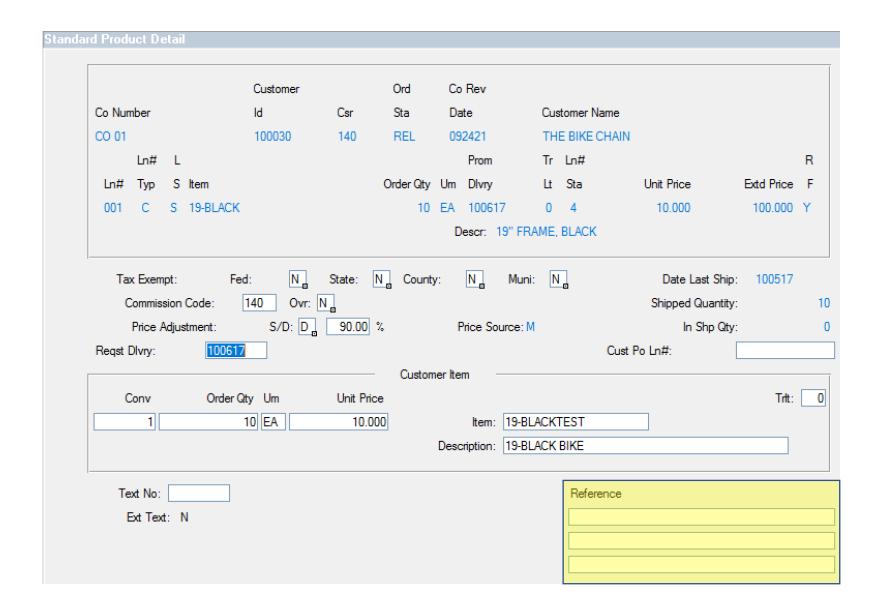


Fourth Shift 8.00B – GL INVA and G-Type PO Controls





Fourth Shift 8.00B - CO Line Detail References





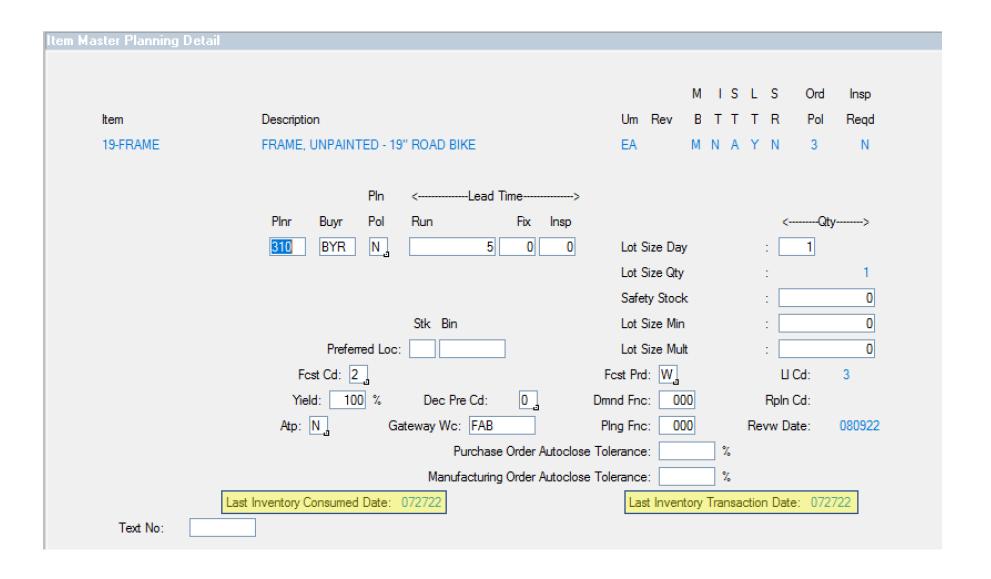
Fourth Shift 8.00C Technology

- IE 11+ Only Supported
- ★ SQL Server 2012, 2014, 2016, 2017, and 2019
- Win Server 2012, 2016, 2019
- Win 8.1, 10, 2012, 2016, 2019

Fourth Shift 8.00C Functionality

- → ITMB Last inventory Activity fields
 - Last inventory consumed date
 - Last inventory transaction date
- **4** IRS 1099
 - Expand Vendor Tax Code/ID
 - → NEC 1099 Form Print & eTransfer
 - Print option for MSC or NEC form
- Customer & Vendor Payment Terms
 - Allows discount up until due date

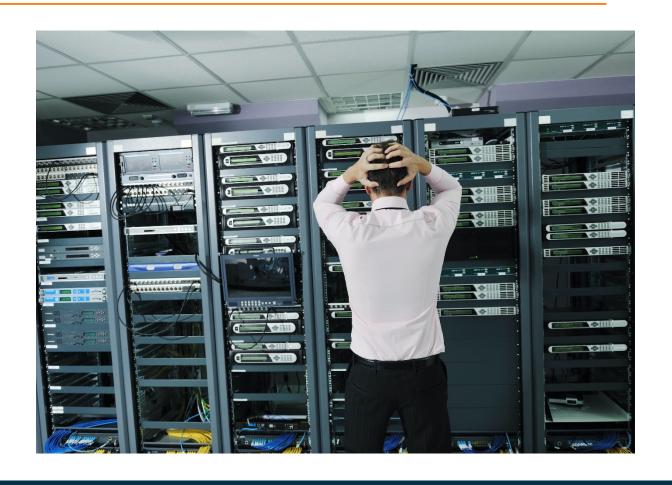
Fourth Shift 8.00C - ITMB Plng Detail - Inventory Transaction Dates





Fourth Shift 8.00D Technology Candidates

- **♦** SQL Server 2022
- **4** Windows 11 Client



Fourth Shift 8.00D Functionality Candidates

- INVA Reason Code Control INRC
- SHIP Allow Returns
- **→** ITMB Control BKFL Activity
- ◆ PASS Ctrl-Enter confirmation if Sys Admin changes a policy field
- Cust Item Inactive Control



Fourth Shift 8.00D - INVA Reason Code Control

User can configure the reason code control from CNFG setup screen.

The default is set to "N", which would behave identical to 8.0 functionality. Other options will be the system level control and by product line control.

New screen INRC will maintain the "system level control" defined reason code.

Starting Reason Code: XX

RC	Description	Active	Allow Product Line Override	Manual Input of Account	Master Account Number
С	Cycle count adjustment	Υ	N	N	01-00-00-10100
S	Serialized item return	Υ	N	N	01-00-00-10200
R	Return to vendors	Υ	Υ	N	01-00-00-10300
L	Test Code 1	Υ	N	Υ	
М	Test Code 2	N	Υ	Υ	
N	Test Code 3	N	N	N	01-00-00-10400

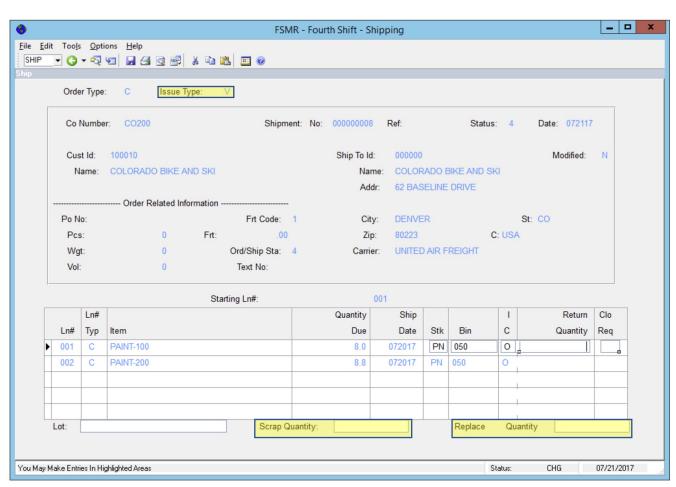


Fourth Shift 8.00D - SHIP Allow Returns

Allow return from customer (SHIP V) to be done for a customer order line at status 4 and 6.

Return from a status 6 customer order line will creates a credit memo and qty returned will be back into inventory (equivalent of return to vendor on a closed PO).

Return from a status 4 customer order line should prompt for qty returned and qty scrapped where only the qty returned will be back into inventory and update the shipped quantity (also similar to PORV V for a status 4 PO).





Fourth Shift 8.00D - ITMB Control Backflush Activity

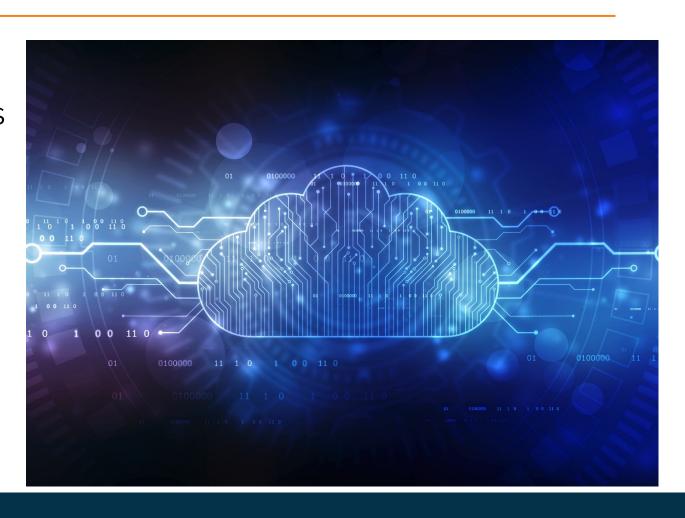
Currently, an item can be backed flush by the receipt of CORV, MORV, PORV and PICK transactions. In this enhancement, the Item Master needs an new field to Control only CORV/MORV/PORV Backflush Activity. Back Flush function (batch task) will not consider PICK transaction.

Control component backflush with new setting to indicate that that component can never be backflushed. If there is an order dependent bill for a parent that has this component, when backflush runs, it would not backflush any of these components with this setting.

Parent Item	To Location	Function	Receiving/Issue Type
Manufactured	stock	MORV Receipt/Reverse	Е
Custom product	stock	CORV Receipt/Reverse	Е
Custom product	staged	PICK	Е
Custom product	mode of transport (shipped from WIP) Stk-Bin = none	PICK	Е
Sub-contract (Ln# Typ = S)	stock	PORV	E

Fourth Shift 8.00D Miscellaneous Additional Candidates

- Report Config Tool to reset paths for WebServer, ReportPath, & OutputPath
- Add component item number to OVAR batch detail fields
- Show foreign currency value on APUV



Transitional Thoughts

- Infor is continuing to support current platform technology for Fourth Shift
- The addition of new functionality has slowed markedly, and the content has been reduced to limited minor enhancements
- Customer Support for Fourth Shift has declined since it was outsourced to HCL – ICG provides much of the support
- It's apparent there are still at least one or two more years – and at least one new release,
 8.00D – before Infor decides to tell customers that it's time to move on



Why Change Now?

- Infor's focus is companies with \$300M annual revenue and higher – their older ERP products are relegated to ERP obsolescence
- Infor's lack of budget and resources for Fourth Shift have placed the product in the Compass Group with no real representation
- Infor's goal is to keep Fourth Shift customers
 'in the family' and have you move to
 CloudSuite Industrial
- If you have not been thinking about moving from Fourth Shift to a modern ERP – it's time to do more than just thinking about it
- Keep in mind ICG is NOT abandoning
 Fourth Shift or our customers who rely on it –
 but we are pivoting our company for the
 future as change is inevitable



The Roadmap To Beyond

- Why we chose Acumatica the company, the culture, the focus
- How is Acumatica a better solution than Fourth Shift?
 - Customer focused and product focused
 - Built for the cloud from the ground up
 - Modern user interface anywhere & any device
 - Built-in process automation
 - Easily personalized to meet the needs of the business
 - Two-level Customer Support Partner and Acumatica
 - Open Platform Partner Friendly Significant Extensions
 - Deep and rich core functionality
 - Industry-unique consumption pricing model
- It's time to stop being Fourth Shift refugees!



